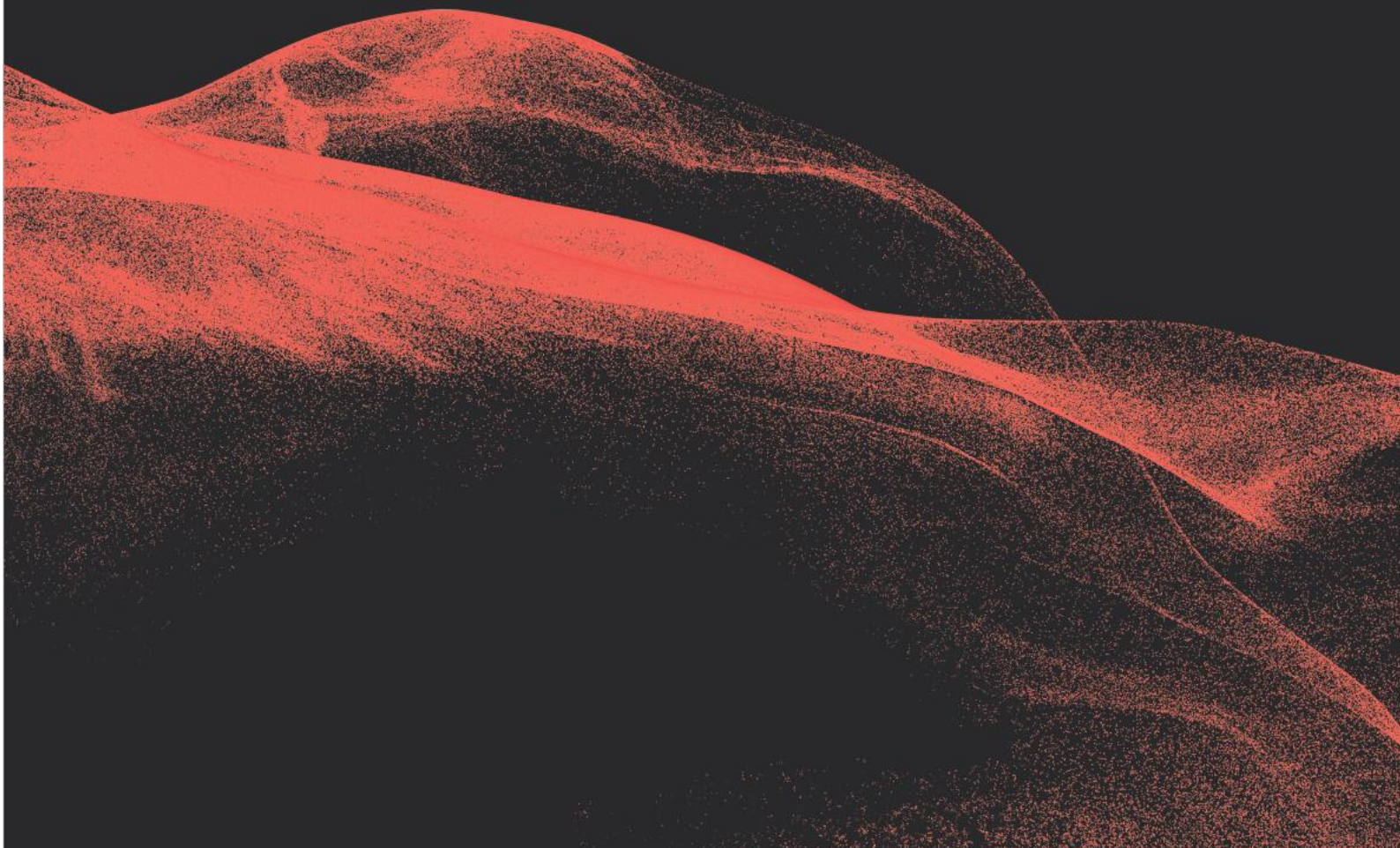




A Larsen & Toubro
Group Company

LTM

LTM India Privacy Addendum



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This India Privacy Addendum is for Indian residents (“Data Principals”) and supplements our [General Privacy Statement](#). This Addendum explains how we collect, use, and share your Personal Data and how to exercise your rights under the Digital Personal Data Protection Act 2023 (“DPDPA”). The India Addendum is regarded as a part of the General Privacy Statement. In the event of any conflict or inconsistency between this India Addendum and other parts of the General Privacy Statement in relation to the Personal Data processing in India, this India Addendum shall govern and prevail. For purposes of this Addendum, the term “Personal Data” includes all “Digital Personal Data” as defined in the DPDPA.

. Categories of Personal Data Collected

Please refer to the ‘What Personal Data/ Personal Information is processed and How we collect your Personal Data/Personal Information’ section of the Global Data Privacy Statement available [here](#) for categories of Personal Data, as applicable.

. Consent

We shall seek your consent to process your Personal Data where we rely on your consent as a lawful ground to process that Personal Data. We process Personal Data of any individuals below the age of 18 years only for travel, immigration purposes or when you are visiting our premises. If we are required to process Personal Data of individuals below the age of 18 years and persons

with disability, then we shall do so by taking explicit and verifiable consent from their parents or legal guardians.

You have the right to withdraw your consent at any time. Such withdrawal shall not affect the legality of processing of your Personal Data based on consent provided before the withdrawal.

• Legitimate Interest

We may process your Personal Data where it is necessary for the purposes of our Legitimate Interests which are outlined below:

- When given voluntarily by the Data Principal;
- Issue to the Data Principal such subsidy, benefit, service, certificate, licence or permit any function under any law for the time being in force in India or in the interest of sovereignty and integrity of India or security of the State;
- For fulfilling any obligation under any law;
- For compliance with any judgment or decree or order issued under any law in force in India or in force outside India;
- For responding to a medical emergency involving a threat to life, health of the Data Principal or any other individual;
- To provide medical treatment or health services to any individual during an epidemic, outbreak of disease, or any other threat to public health;
- For maintaining public order and ensuring safety during any disaster, or any breakdown of public order;
- For Employment purpose; and
- For performing activities in public interest.

• Rights of Data Principals

You have the following privacy rights, as stated below, subject to certain limitations of law:

- **Right to correction:** correct the inaccurate or misleading Personal Data
- **Right to completion:** complete the incomplete Personal Data
- **Right to update:** update the Personal Data
- **Right to erasure:** erase Personal Data unless retention of the same is necessary for the specified purpose or for compliance with any law for the time being in force
- **Right to grievance redressal:** register complaints regarding processing of Personal Data
- **Right to approach the Data Protection Board:** approach the Data Protection Board upon exhausting the opportunity of redressing grievance.
- **Right to nominate:** any other individual, who shall, in the event of death or incapacity of the Data Principal, exercise their rights

In order to respond to your requests to correct, complete, update or erase Personal Data, we will need to verify your request. As part of processing your request, we require you to provide specific Personal Data about you in order to verify your identity. This information may include your first and last name, email address, physical address, telephone number, description of relationship to LTM, or additional information based on the nature of your request and your relationship with Us.

Additionally, in accordance with your rights under the DPDPA, you may nominate an individual to make a request on your behalf in the event of your death or incapacity to make a request. In order to comply with your request, we will require the personal data referenced above to be used for identity verification purposes, as well as the name, email address, and telephone number of your nominated person.

• Exercising my rights

You may use any of the following methods to exercise your rights or register any grievance / complaint related to our processing of your personal data or linked to our processing in accordance with applicable data protection principles, our policies, and procedures:

To exercise your rights, you may raise a request by clicking the link: [Data Subject Request Portal](#). As part of processing your request, we require you to provide certain Personal Data about you in order to verify your identity.

It should be noted that situations may arise where providing the information requested by you would disclose personal data about another individual. In such cases, information may be redacted or withheld as may be necessary or appropriate to protect that person's rights.

• Duties of Data Principals

You have the following duties, as stated in Section 15 of the DPDPA:

- (a) comply with the provisions of all applicable laws for the time being in force while exercising rights under the provisions of the DPDPA;
- (b) to ensure not to impersonate another person while providing personal

data for a specified purpose;

(c) to ensure not to suppress any material information while providing;
personal data for any document, unique identifier, proof of identity or proof of
address

(d) to ensure not to register a false or frivolous grievance or complaint with
LTM or the Data Protection Board; and

(e) to furnish only such information as is verifiably authentic, while exercising
the right to correction or erasure under the provisions of the DPDPA or the
rules made thereunder.

• Exemptions under the DPDPA

The provisions of Chapter II, except sub-sections (1) and (5) of section 8, and
those of Chapter III and section 16 of the DPDPA, as stated in Section 17, shall
not apply where:

(a) the processing of Personal Data is necessary for enforcing any legal
right or claim

(b) the processing of Personal Data by any court or tribunal or any other
body in India which is entrusted by law

(c) Personal Data is processed in the interest of prevention, detection,
investigation or prosecution of any offence or contravention

(d) Personal Data not within the territory of India is processed pursuant to
any contract entered with any person outside the territory of India

(e) the processing is necessary for a scheme of compromise or
arrangement or merger or amalgamation, or transfer or demerger
approved by a court or tribunal or other authority competent

- (f) the processing is for the purpose of ascertaining the financial information and assets and liabilities of any person who has defaulted in a certain payment.

• Retention

Personal Data shall only be Processed for the period necessary for the purposes for which it was originally collected as per applicable law and as stated in the LTM Retention Policy.

• Contact Details for Complaints and Grievances

If you have any questions or concerns about our privacy policies and information practices, you may contact Us at dataprotectionoffice@ltm.com.

This Addendum is published on July 10, 2026.

LTM is a global technology services and consulting company and the business creativity partner to the world's largest and most disruptive companies. We bring human insights and intelligent systems together to help enterprises across industries rewire their business models, accelerate innovation, and drive AI-centric growth. With our integrated operations, transformation, and business AI services, we design and deliver solutions that create new productivity paradigms and new roads to value. Together with 87,000 employees across 40 countries and our global network of hyperscaler partners, LTM — A Larsen & Toubro company — owns business outcomes for over 700 clients, helping them to not simply outperform the market, but to Outcreate it.