

LTM to account for the largest implementations as L&T drives an AI powered Workplace Transformation with Microsoft 365 Copilot

Mumbai, India, July 15, 2026: LTM, a Larsen & Toubro Group company and the Business Creativity partner to the world's largest enterprises, today announced that it is leading the deployment of Microsoft 365 Copilot across the L&T Group, driving one of India's largest enterprise AI workplace transformations.

As part of this enterprise-wide rollout, L&T is enabling Microsoft 365 Copilot for ~140,000 employees across the group, with LTM leading the transformation. The initiative is empowering teams to work more productively, resolve issues faster, and deliver superior customer outcomes through AI-assisted workflows, decision-making, and collaboration.

As the largest adopter of Microsoft 365 Copilot within the L&T Group, LTM has already demonstrated significant business impact. Its AI-powered assistant, RAima, has delivered a 70% improvement in IT and HR query resolution, while increasing employee engagement and HR productivity by 15%. Additionally, more than 23,000 developers use AI tools daily, supported by a network of over 1,300 AI experts and enablement leads.

LTM will spearhead deployment through Microsoft 365 Copilot-supported solutions: Agent A.S.K. (Agent for Stories and Knowledge) for sales and RAima. A.S.K. is a conversational AI tool that accelerates sales by reusing existing content, while RAima delivers personalized, conversational HR support via chat and voice.

The deployment reflects L&T Group's commitment to embedding AI into everyday work and accelerating adoption across businesses. This milestone advances L&T's AI transformation journey, with a focus on industrializing AI to drive productivity, collaboration, and smarter decision-making across functions and geographies.

"AI will fundamentally reshape how work gets done and how organizations create value. At LTM, we are empowering every employee with intelligent tools to help them work faster, learn continuously, solve complex challenges, and focus on higher-value outcomes. With Microsoft, we are moving beyond pilots to embed AI responsibly and at scale across the enterprise," said **Venu Lambu, Chief Executive Officer and Managing Director, LTM.**

"This deployment marks a significant shift from early experimentation to scaled, enterprise-wide adoption of AI. By embedding Microsoft 365 Copilot into everyday work, L&T is reimagining how teams operate—unlocking productivity, accelerating decision-making, and creating new value at scale. We are proud to partner with LTM on this transformation, which reflects how leading organizations in India are moving to an AI-first operating model," said **Puneet Chandok, President, Microsoft India and South Asia.**



LTM has worked closely with Microsoft to scale AI adoption and shape global best practices for enterprise deployments. The collaboration will also help establish responsible AI practices across large, complex organizations, supported by governance frameworks for security, privacy, compliance, and ethical use. With over 90% of its workforce trained in GenAI, LTM is embedding AI across onboarding, learning, delivery, sales, and support.

About LTM

LTM — a Larsen & Toubro Group company — is an AI-centric global technology services company and the Business Creativity partner to the world's largest enterprises. We bring human insights and intelligent systems together to help clients create greater value at the intersection of technology and domain expertise. Our capabilities span integrated operations, transformation, and Business AI—enabling new ways of working, new productivity paradigms, and new roads to value. Together with over 87,000 employees across 40 countries and our global network of partners, LTM owns outcomes for clients, helping them not just outperform the market, but Outcreate it. Read more at LTM.com.