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Outcreating Delivery & Capabilities

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Safe Harbor

Certain statements in this release concerning future prospects are forward-looking statements. These statements, by their nature, involve risks and uncertainties that could cause the actual results to differ materially from such forward-looking statements.

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Delivering Enterprise Outcomes at Scale

14.5B
Transactions processed per year
for a public sector client

125M+
Compute cores supported

15M+
Lines of code generated
by AI per month

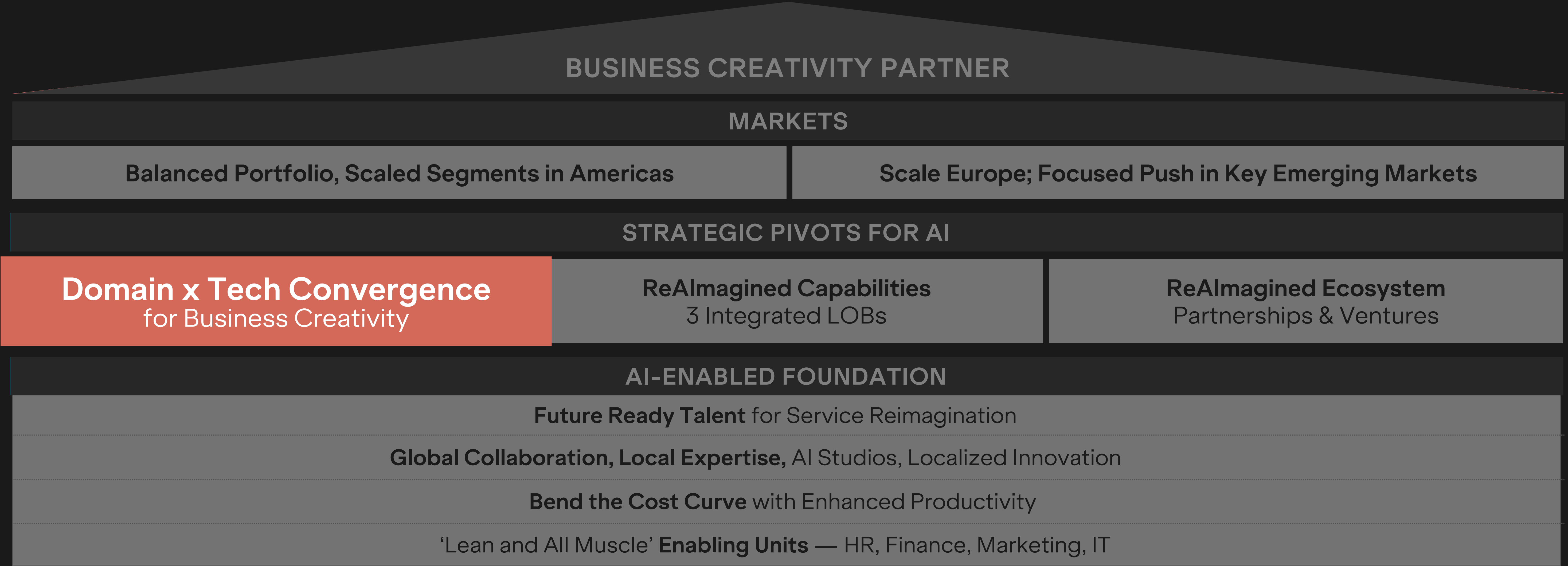
6M+
Managed services
support tickets every year

3.5M+
Hours of AI training in the past year

2M+
SKUs supported for eCommerce

~ 10K+
Online properties supported
for global enterprises

~ 10K+
Engineers on a hyperscaler
cloud engagement

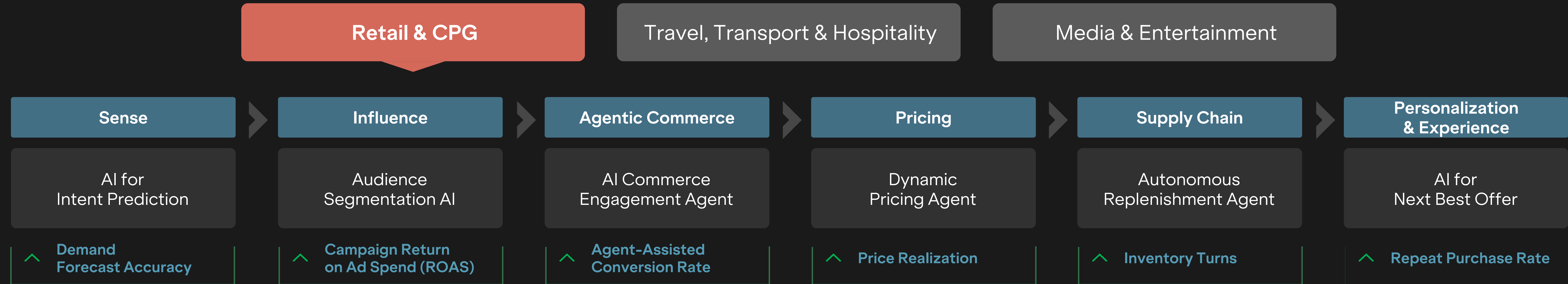


Domain x Tech Convergence Creates Art of Possibilities for Process Reimagination

Financial Services		Technology & Services	Consumer				Production	
Banking & Financial Services	Insurance	Technology	Retail & CPG	Travel, Hospitality	Healthcare & Life Sciences	Media & Communications	Manufacturing	Energy & Utilities
Intelligent Servicing & Retirement Operations	Intelligent Underwriting Triage	Agentic Executive Market Intelligence	AI Commerce Engagement Agent	AI Assisted Self Service Check-In	AI-Powered MedTech Budget Forecasting	Video Content Intelligence & Auto-Tagging	AI for Unit Health & Parts Intelligence	AI-Driven Well Rate Estimation
GenAI Collections Management Platform	Smart Insurance	Multimodal AI Sales Coach	AI Recipe Commerce Agent	Agentic Logistics Platform	Reimagined AI-Powered Telehealth Platform	AI-Powered Multilingual Dubbing	Maintenance & Asset Intelligence (e.g. Vision AI)	Agentic AI for Regulatory Decisioning
AI-Enabled Real-Time Fraud Detection	Intelligent Claim Summarization	Copilot-Enabled Crisis Communications	Geopolitical Risk Intelligence Agent	Chargeback Resolution Super Agent	Pharma Commercial Agent	AI-Powered Voice-Based Content Search	In-Vehicle Multimodal Assistant	Production Ops Agent

1K + Domain-Centric AI Use Cases

Domain x Tech in Action for Consumer Segment



Domain x Tech in Action for Consumer Segment

Retail & Consumer Goods

Travel, Transport & Hospitality

Media & Entertainment

Demand & Pricing

Reservations

Pre-Arrival Communication

On-Property Ops

Loyalty Program

Enterprise

Demand Forecasting Agent

Fraud Detection Agent

AI for Automated Upsell Recommendation

AI Assisted Self-service check-in

AI for Next Best Offer

Invoice Processing Agent

Forecast Accuracy on Occupancy

Revenue Leakage

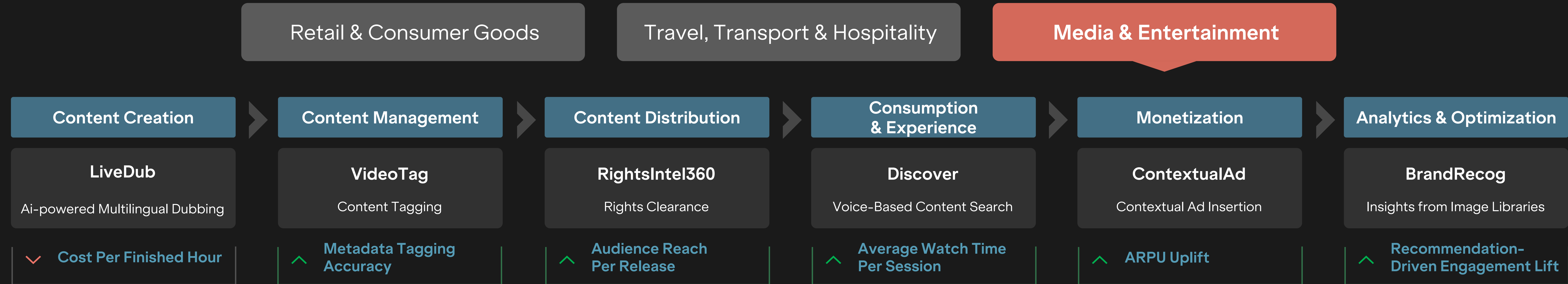
Upgrade Attach Rate

Labor Cost Per Occupied Room

Loyalty-Driven Revenue Share

Cost Per Invoice

Domain x Tech in Action for Consumer Segment



Domain x Tech in Action for Production Segment

Manufacturing

Energy & Utilities

Planning, Procurement & Supply Chain

Manufacturing

Marketing & Sales

Service

Enterprise Functions

Autonomous Demand Generation Agent

AI for Unit Health & Parts Intelligence

Intelligent Pricing Agent

Maintenance & Asset Intelligence (e.g. Vision AI)

Collection Workbench Agent

Inventory Carrying Cost

Mean Time Between Failures (MTBF)

Gross Margin

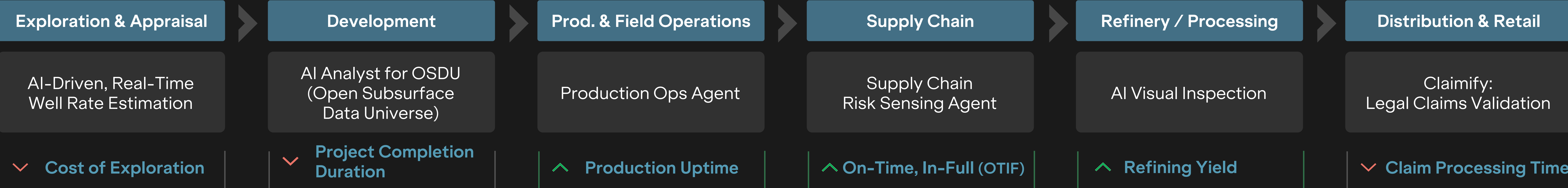
Aftermarket Revenue

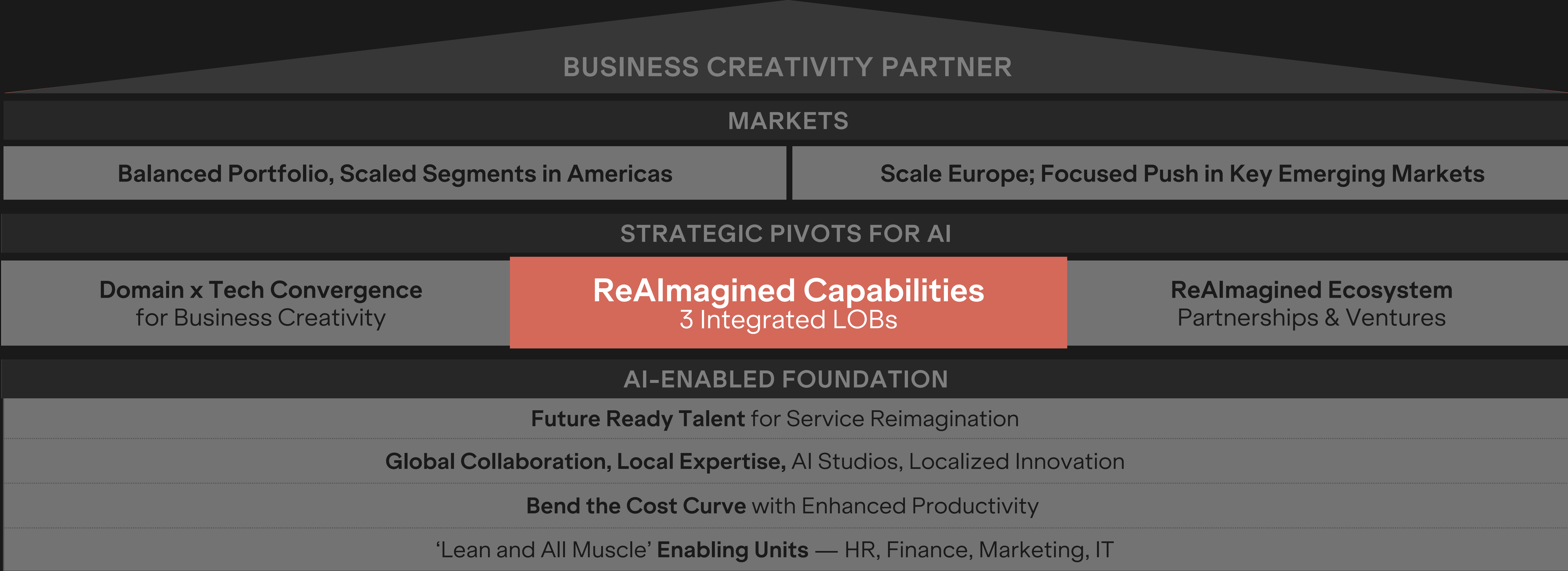
Days Sales Outstanding

Domain x Tech in Action for Production Segment

Manufacturing

Energy & Utilities





Reimagine Capabilities: Build

Human-Driven to Agent-Orchestrated

15M+ Lines of code generated by AI per month

100+ Human + AI interactions per day per developer across advanced coding tools

AI delivers 30 – 40% faster speed; enhanced quality and predictability

Agents run the lifecycle end-to-end; assurance self-improves continuously

De-risked legacy code modernization; cycle time from months to weeks

Powered by **LTM** BlueVerse

ApplQ

AgentIQ

FusionIQ

Reimagine Capabilities: iRun

Outcome-Owned Preemptive Operations

60%+

Tickets are now handled by AI-Augmented Operations Command Center for united application and infra

3M+

Tickets are auto-triaged by a combination of text and voice agents

Scattered knowledge becomes shared intelligence — every incident is learning

AI predicts failures and executes corrective action autonomously within governance

Accountability shift: SLIs, SLOs, SLAs → Outcome ownership

Powered by **LTM** BlueVerse

Knowledge Fabric

Agentic Orchestration

Reimagine Capabilities: Interactive Experience

Amplifying Creativity with AI

\$700B MarTech addressable spend

\$220B Creative economy addressable spend

Marketing, commerce and services

Context-aware and hyper-personalized experiences

Technology and creativity convergence

Powered by **LTM**
BlueVerse

CraftStudio

Reimagine Capabilities: Industrial AI

Autonomous, Connected, Intelligent Ecosystem

500K Industrial workers supported

100K Physical assets digitized

Physical AI: Closed-loop autonomy with edge intelligence, self-healing industry operations

Expert AI: Industrial agents as copilots to industry personas

Fabric AI: Generative design and digital twin technologies to optimize and simulate complex systems

Vision AI: Industrial automation and quality with vision

Reimagine Capabilities: Autonomous Enterprise

Unified Platform, Data and Experience

Systems of...

ACTION	Copilot	Joule	Agentforce	Now Assist	
DATA / PLATFORMS	databricks	snowflake	A	aws	Google Cloud
ENGAGEMENT	salesforce	servicenow	Adobe		
RECORD	SAP	ORACLE	Microsoft Dynamics 365		

Cross-Stack Opportunities to Drive Business Outcomes

- Integrated offering squads** to build & launch new multi service line offerings
- Building SLMs** across enterprise business processes
- Functional domain consultants** to augment business outcomes
- Buyer persona** (e.g., CMO, CFO, CHRO, COO) based approach

BUSINESS CREATIVITY PARTNER

MARKETS

Balanced Portfolio, Scaled Segments in Americas

Scale Europe; Focused Push in Key Emerging Markets

STRATEGIC PIVOTS FOR AI

Domain x Tech Convergence
for Business Creativity

ReImagined Capabilities
3 Integrated LOBs

ReImagined Ecosystem
Partnerships & Ventures

AI-ENABLED FOUNDATION

Future Ready Talent for Service Reimagination

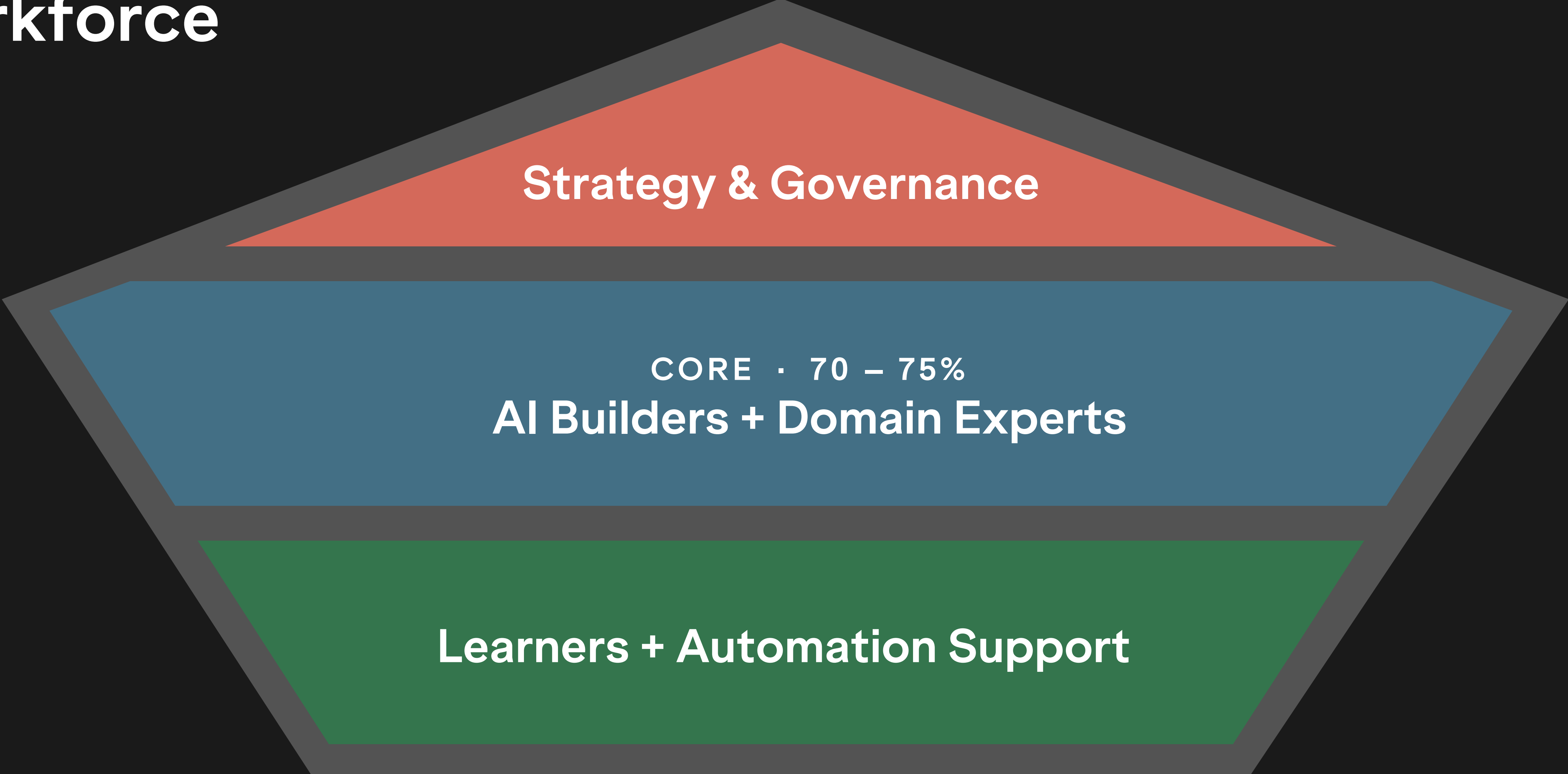
Global Collaboration, Local Expertise, AI Studios, Localized Innovation

Bend the Cost Curve with Enhanced Productivity

'Lean and All Muscle' Enabling Units — HR, Finance, Marketing, IT

Future Ready Diamond Shaped Workforce

Digital Employees
Augment Every Level

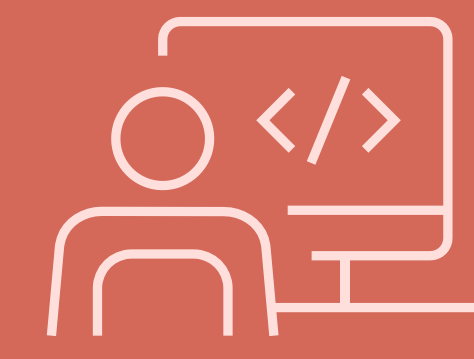


Three Tiers of AI Builders + Domain Experts



AI Engineers

- AI/LLM Engineer
- Full Stack Developer
- AI Platform Engineer
- Data Engineer
- AI Ops Engineer



FDE/FD Architects

- Forward Deployed Engineer
- Forward Deployed Architect



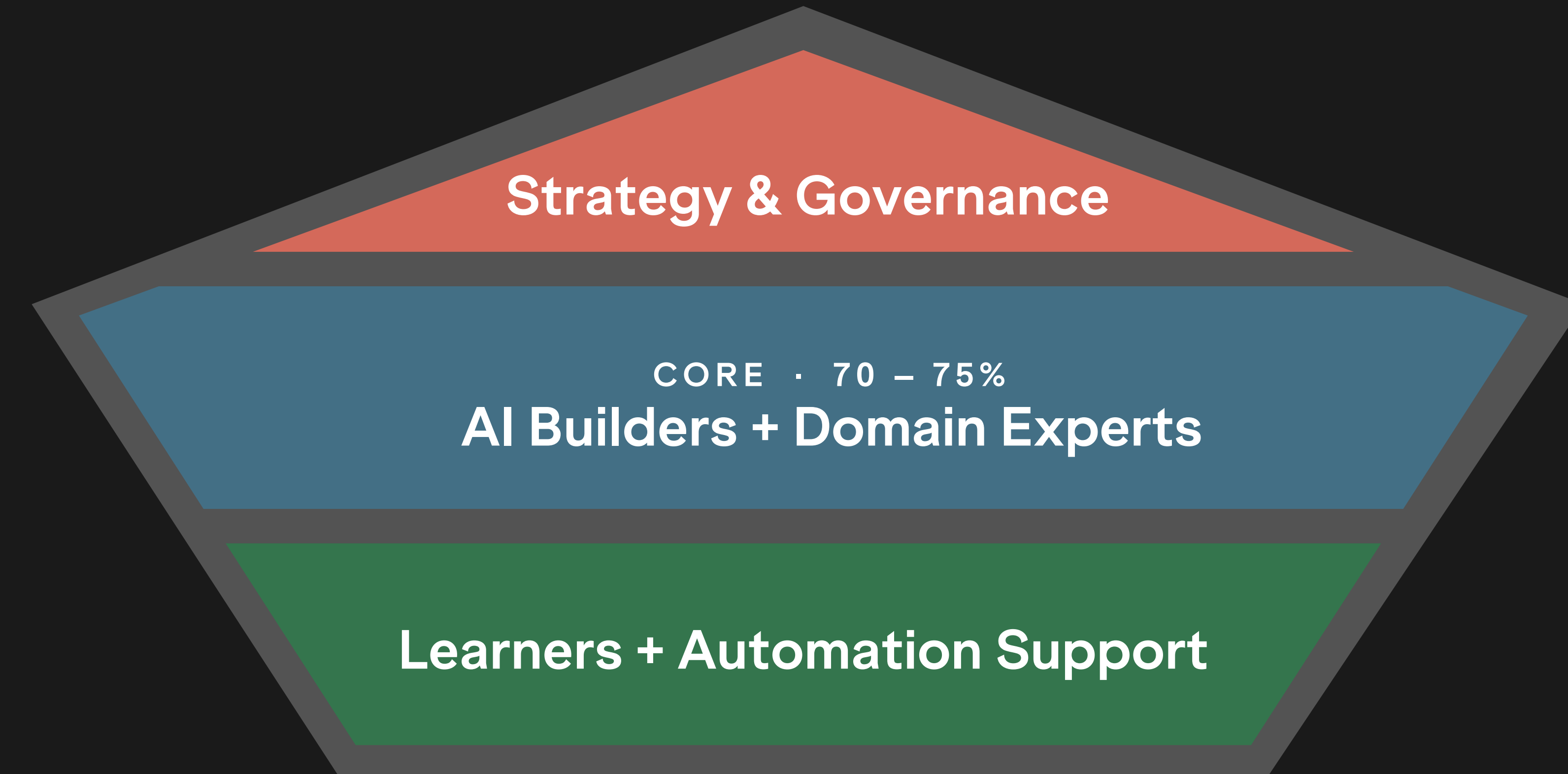
AI Program Manager/ Domain Experts

- AI Program Manager
- Domain SME (Banking, Insurance, Retail, Services)

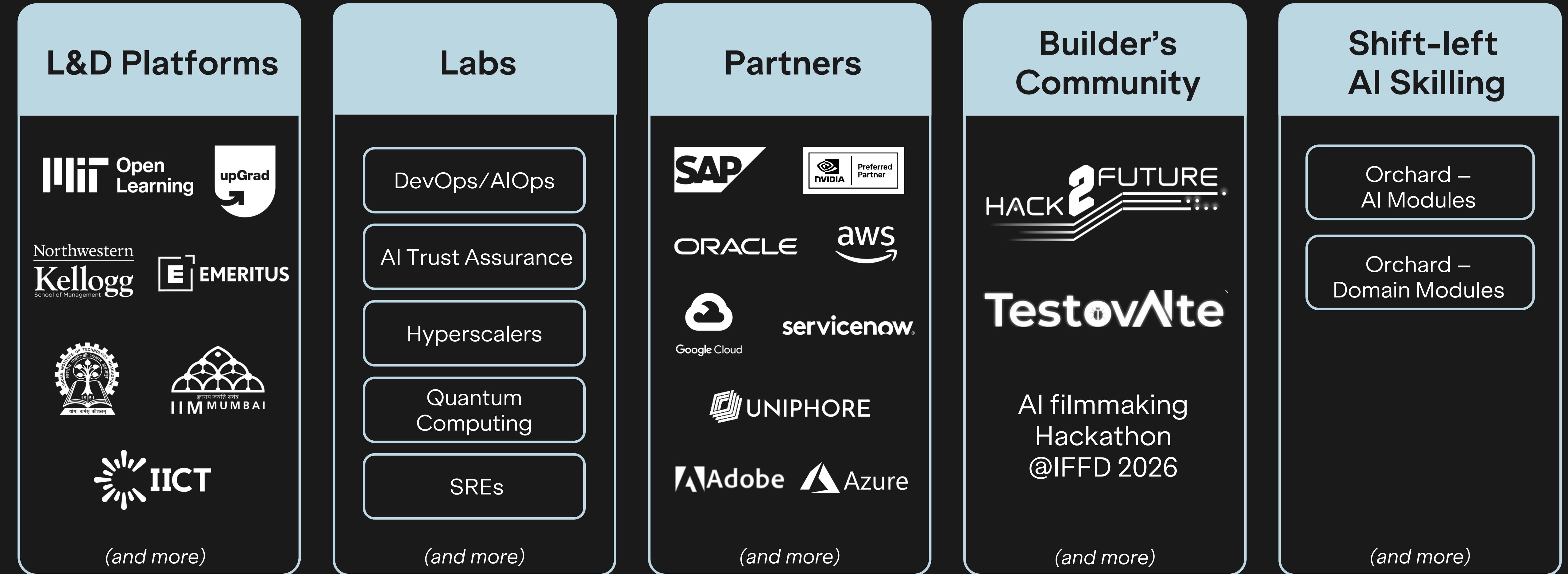
Skill Reimagination to Drive Service Reimagination

	 Software Engineer Exponential AI Engineer	 Solution Architect Forward Deployed Engineer (FDE)	 IT Support Engineer AI Ops Engineer
Toolset	Model APIs	LLM Playgrounds	Knowledge Graph
Skillset	Context Design	Hands-On Coding	AI Workflow Orchestration
Mindset	System Thinking	Day 1 Build in Client Environment	Get Agents to Work

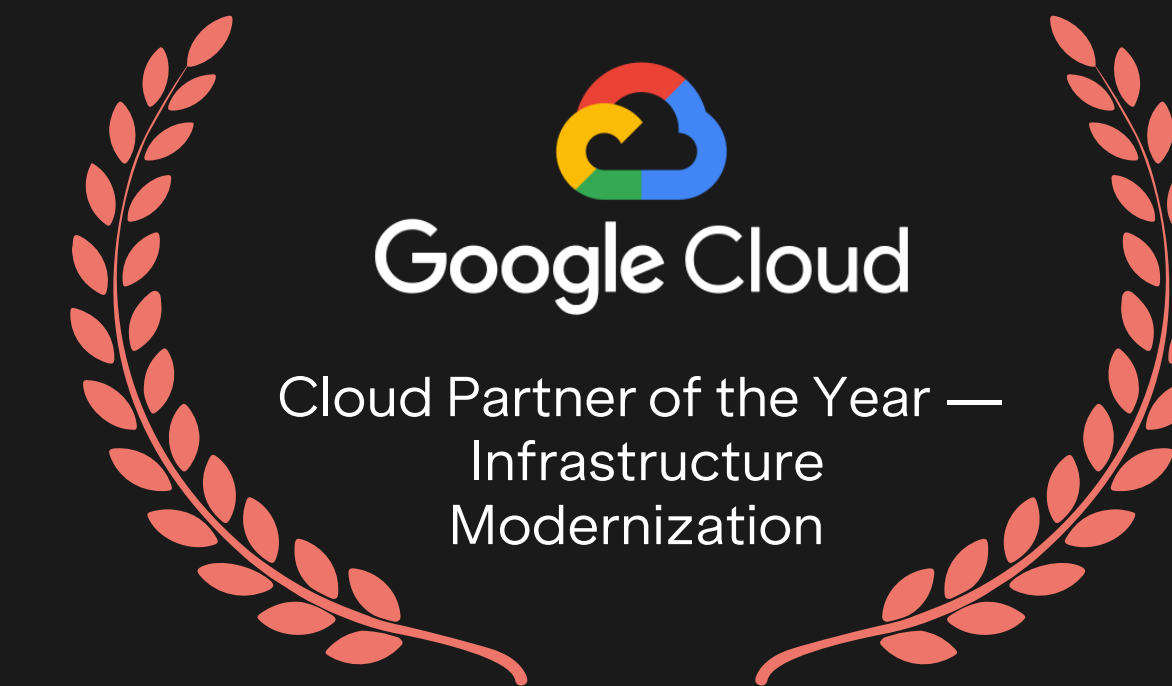
Enablement for the Skill Reimagination



**Digital Employees
Augment Every Level**



Awards and Recognitions





It's time to
Outcreate