

GCC-as-a-Service

An AI-Powered Innovation & Transformation Hub

Introduction

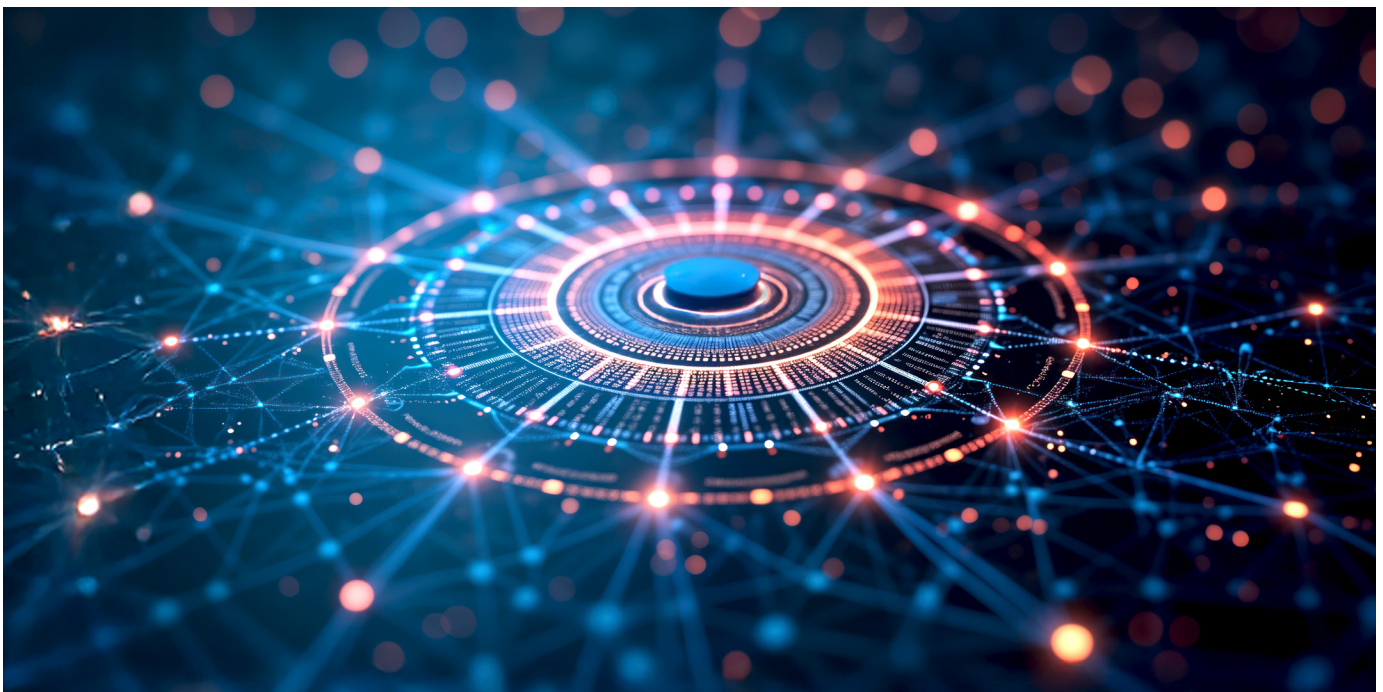
At LTIMindtree, we don't just set up GCCs (Global Capability Centers), we shape them into high-performance growth engines. Our GCC-as-a-Service offering combines deep industry knowledge, global delivery experience, and advanced AI capabilities through our BlueVerse ecosystem.

We combine global AI Studios, function-specific AI agents, and a proven partner ecosystem to help enterprises innovate and scale with speed. Our flexible model adapts to your needs—whether you're starting from scratch or looking to transform an existing center.

At the core of our approach is a hub-and-spoke model. It connects modern workspaces, skilled talent, strong knowledge systems, and AI-powered operations, creating a fit-for-purpose GCC built for your business.

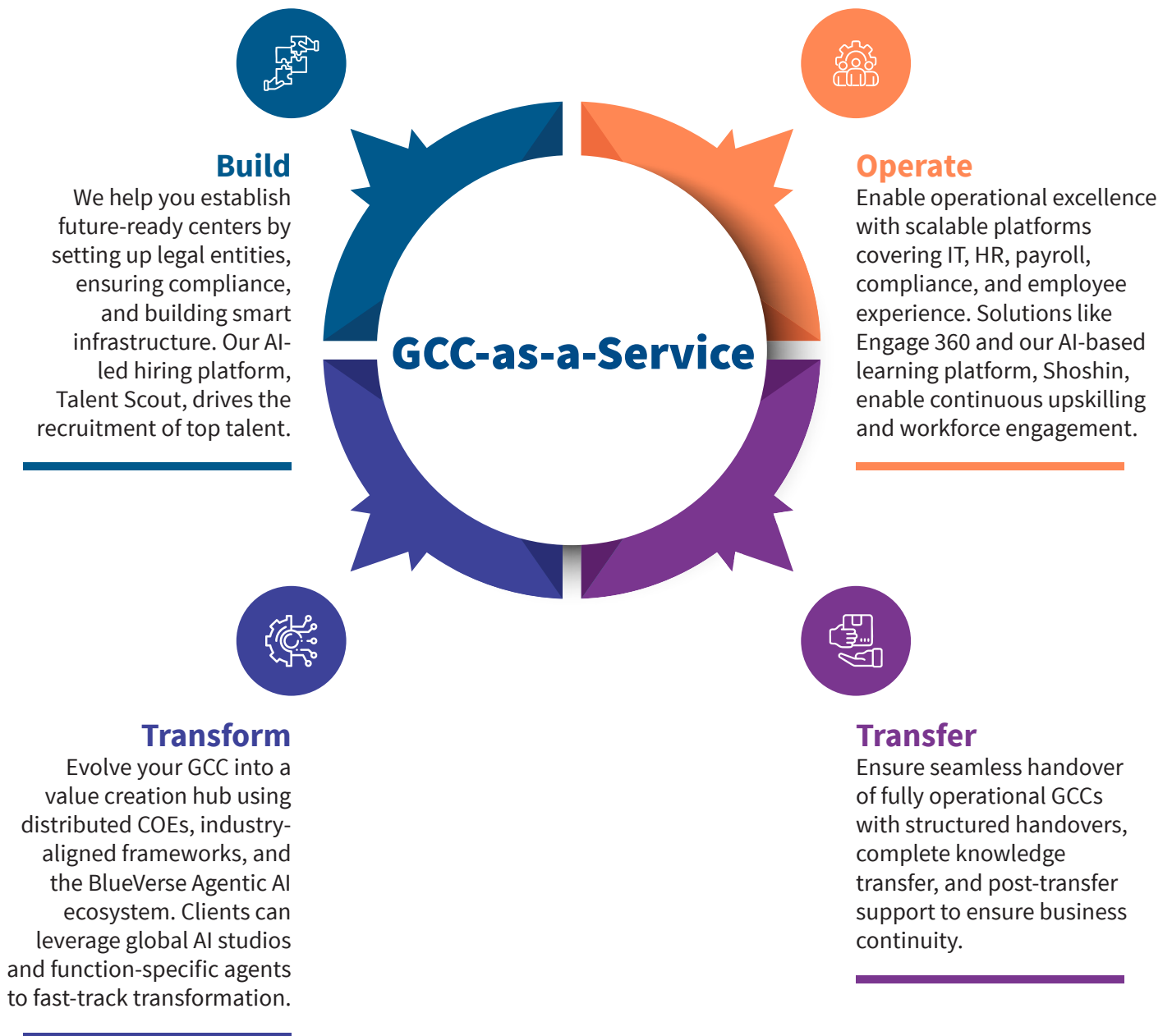
Business Opportunity

Today, enterprises are under pressure to innovate fast, manage global operations efficiently, and build future-ready capabilities. However, legacy capability utilization models often lack flexibility, deep tech capabilities, or industry insights. Talent shortages, disconnected operations, and rising regulatory complexity make it challenging to transform at scale. What organizations need is a modern GCC that acts as a true business enabler, bringing together AI, digital talent, and industry know-how under one platform.



LTIMindtree Solution

GCC-as-a-Service transforms traditional capability centers into agile, intelligent engines for enterprise growth. We offer a full lifecycle approach—Build, Operate, Transform, and Transfer, to set up and scale fit-for-purpose GCCs.



Our catalog-based, componentized services and commercial models—offered per seat or service—give you the flexibility to choose only what you need and pay as you go.

Our Differentiators



Industry-led

Verticalized solutions that harness LTIMindtree's deep industry expertise and technology integration to solve complex challenges.



Global AI Studios

Future-ready innovation hubs that leverage the BlueVerse ecosystem to drive agentic AI-infused business workflows and transformation.



Talent-focused

Future-ready workforce enabled through skill transformation, industry-tech talent convergence, mentorship, and continuous learning.



Our Platforms



Talent

AI-driven GCC recruitment platform that delivers speed and accuracy across the hiring phase, resulting in cost efficiencies.



Learn

A comprehensive learning management platform with curated AI-based learning pathways, gamified learning, and on-demand courseware.



Brand

Craft your GCC's brand narrative by establishing a distinct Employer Value Proposition (EVP), retaining world-class talent, and fostering brand advocacy.



Engage

ServiceNow-powered that unifies IT, employee onboarding, service desk, offboarding, and alumni interaction.



Automate

LTIMindtree's Agent Next offers a prebuilt suite of AI agents to automate tasks, streamline GCC operations, and improve project management efficiency.

Benefits

- ✓ **Global standards with local agility:** The hub-and-spoke model enables consistent standards globally by incorporating local agility and business needs.
- ✓ **Industry-aligned delivery:** Benefit from tailored offerings across BFSI, Manufacturing, Pharma, Healthcare, Retail, and more.
- ✓ **Faster time to value:** Launch and scale your GCCs quickly using proven frameworks and tools to improve candidate-fit accuracy by 90% and recruiter productivity by 10X.
- ✓ **Flexible engagement and commercial models:** Our fully flexible engagement and commercial models help you set up and scale your business as you need.

Industry Use Cases

▶ **Manufacturing: Building resilient and sustainable operations**

GCCs help manufacturers engineer sustainable solutions and drive digital transformation using innovative production techniques, cybersecurity protocols, and enhanced data analytics. Implementing Industry 4.0, IoT-driven processes, and resource optimization enables organizations to achieve operational efficiency and ESG goals.

▶ **Automotive: Driving the digital transformation engine**

Top-tier automotive companies adopt GCCs to drive innovation using task and process mining, AI, and ML to optimize quality checks, logistics management, and resource planning. By automating repetitive tasks, GCCs free teams to focus on innovation, like advancing electric and autonomous vehicle technologies.

▶ **Media and entertainment: Redefining creativity and operations**

GCCs streamline creative workflows and audience targeting by integrating specialist talent into key areas like market research, data management and analytics, creative production, and design. They help M&E firms create globally relevant content while improving speed and operational efficiency.

▶ **Lifesciences and healthcare: Accelerating innovation for a healthier tomorrow**

GCCs are pivotal in streamlining complex activities across drug discovery, development, manufacturing, and distribution for the life sciences and healthcare industries. They enhance compliance, simplify operations, and improve outcomes for patients and providers.

To learn more, contact us at
GCCasaService@ltimindtree.com



LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 84,000+ talented and entrepreneurial professionals across more than 40 countries, LTIMindtree — a Larsen & Toubro Group company — solves the most complex business challenges and delivers transformation at scale. For more information, please visit www.ltimindtree.com.